UNIVERGE BLUE®
CONNECT

Desktop and Mobile Application
Get Started Guide

PHONES 4 BUSINESS

UNIVERGE BLUE CONNECT QUICK START GUIDE
NEW TO CONNECT? READ THIS GUIDE TO LEARN THE BASICS

Channels
Communicate in real-time 1:1 or in teams using private and public channels

Search
Search for people in your organization

Messaging
Communicate in real-time with team chat

Video
Start a video conference, share your screen, and more

Manage Channels
Add members, search, favorite and more

Video Conferencing
View upcoming meetings, connect with teams and customers in HD video with screen sharing, annotation and more

Files
Access, share, and manage files in real-time

Voicemails
Manage and view voicemail transcriptions

Dialpad
Access company directory at-a-glance, manage and place calls

Presence
View co-worker availability in real-time

Settings
Manage application settings, notifications, access integrations, and more

Chat Search
Search chat threads for relevant messages

Replies
Respond to a specific conversation

Files
Locate, preview and download files that have been shared in a chat

Compose Messages
Type, format, and @ mention here. Use GIFs and emojis to make conversations more engaging

Application Screenshot Content

UNIVERGE BLUE® CONNECT

Search...

All   Direct 3   Channels 2   SMS

New direct message
New channel
New contact

Favorites

QA Team   Site Dev   Marketing

Recent

Adriana Aronovsky
good!   11:45 PM   2

Catherine Ritter
Hi! Good thing is that the government...   10:00 PM

Oscar Waller
CAPTURE 2_19_2021, 10_19_26.png   05:01 PM

Android Dev Team
John McConnell: He probably has the ...   11:16 PM

Sarah Tucker
You: led014icap-435.gif   10:02 PM

Julia Copeland
This is not the law of equivalent excha...   Yesterday

Bob Rodriguez
CAPTURE 3_25_2021, 11_00_21.png   Nov 7

Jason Sabas SMS
A few years ago the place I was rentin...   Oct 30

Android Dev Team PUBLIC
783 members

Tam Lee
Can you take a look at it?
2:14 PM

Sure! I'll review it after lunch. Meanwhile, I think it would be a good idea to have Jeremy look over the forecast for next quarter. Thanks!   02:16 PM

Melanie Brooks
Hi all! I hope this won't take too much of your time, but I've added a few more slides to the presentation. You can go to Docs > Innovations > Assets to grab them. Thanks!

I only had low res images for this one
2:43 PM

Thanks so much Melanie, I will add those.

Incidentally, I heard back from Jeremy and he says to hold off on sending it to legal for review for now.   02:16 PM

Ronald Hampton
That makes sense. Let's run it by Beth and her team first. But would it be possible to get it before the 15th?
2:43 PM

Type a message...
GIF

Android Dev Team PUBLIC

Search   Add   Favorite   More

Description
We welcome all those who are interested in the topic of application development for the Android platform.

Here we discuss the most popular frameworks, libraries, problems and their solutions.

Members   783
Files

INSTALLATION

UNIVERGE BLUE CONNECT makes it easier than ever for you to work from wherever. For the best experience, download the desktop and mobile applications.
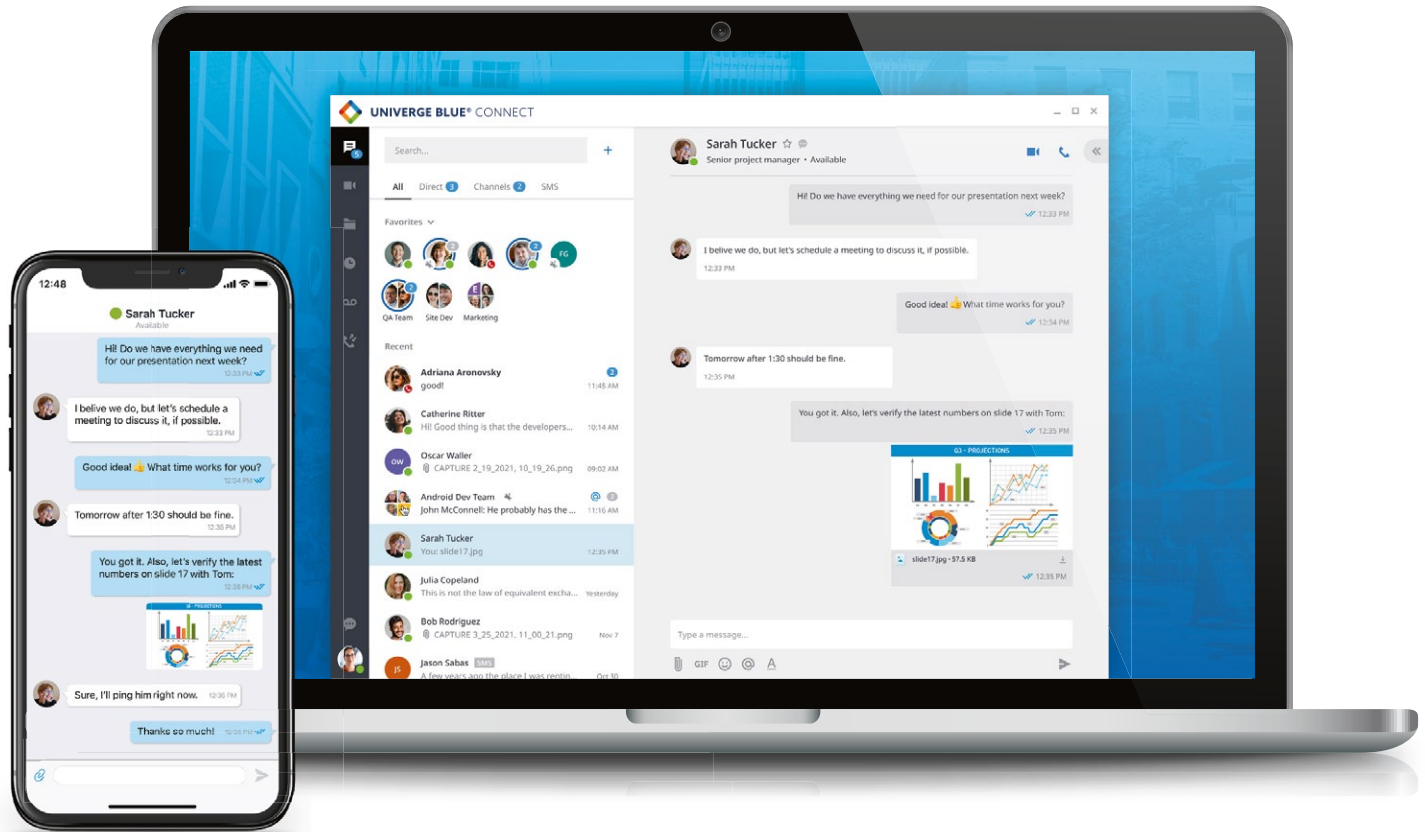

Download Desktop App

Scan the QR code or download from the iOS or Android Store

SIGN IN

Log in to the desktop and mobile applications using your work email address and CONNECT password.

TEAM CHAT

Start a chat
Connect with co-workers in real-time. Select to ➕ ...**create a new direct message**. A direct message is a chat with a single person. Type the name or email of the individual, write your message, select ➤
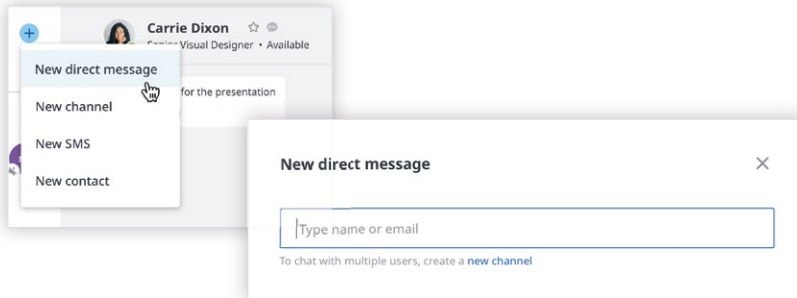
Create a new channel
A channel is a group discussion — this can be dedicated to a department, spedifific project, etc. Type in Channel name, add a description, choose if you want the channel to be public or private, and add members.
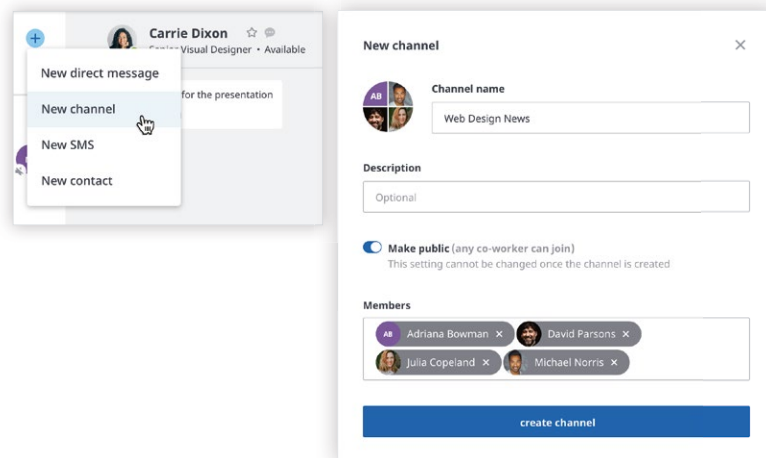
Format your messages
Use the rich text editor to organize and format messages.
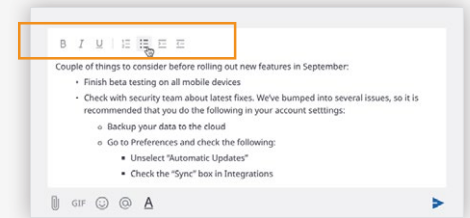
Use @ mentions
To get someone's attention in a channel, select @, then type their name or select them from a list that appears. You can @ mention multiple people at once.
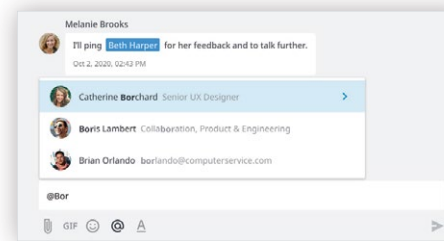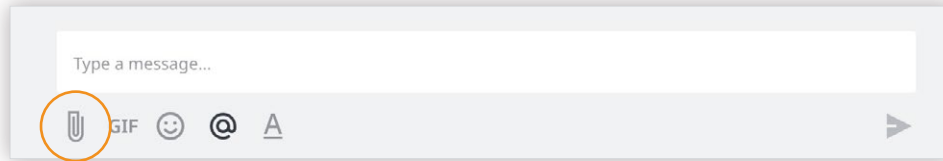

Add emojis and GIFs to chat
Have fun with co-workers by adding emojis and GIFs to chats. Select ☺ the for emojis or GIF to add a GIF.
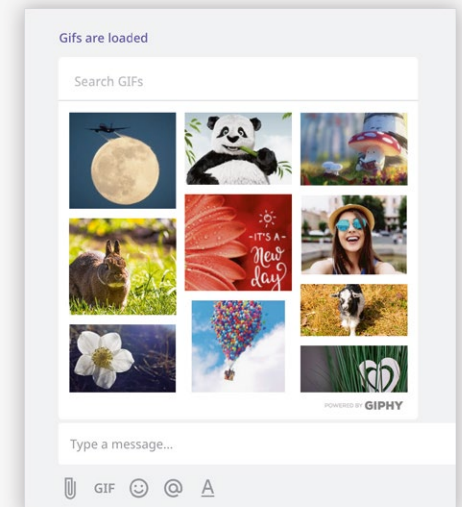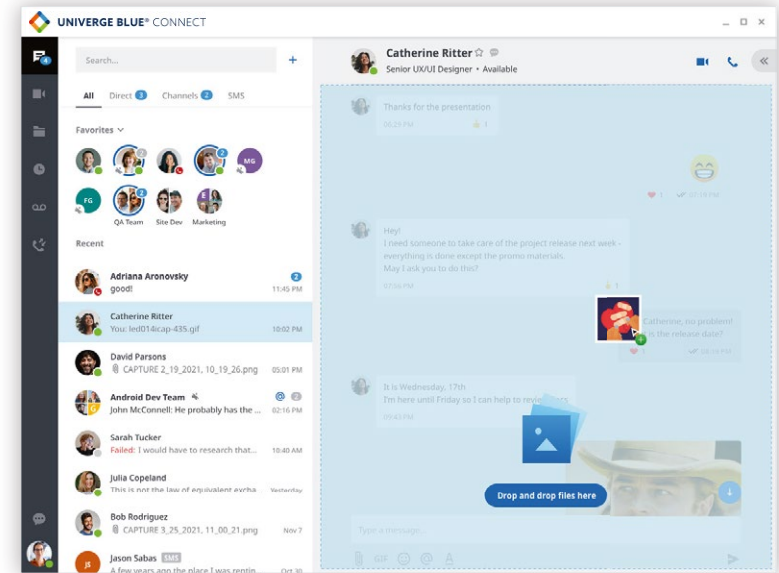
TEAM CHAT

Easily share files to collaborate with colleagues in real-time

From a direct chat or channel, select 📎 to upload an attachment into your message.
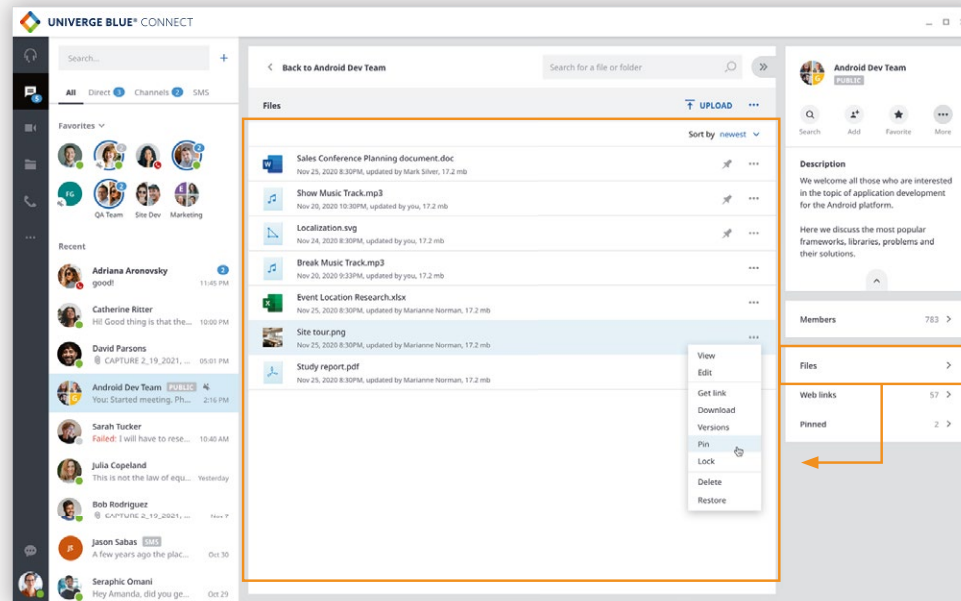

Drag and drop documents from your desktop directly into any message.

Filter files

Use the Files filter to locate, preview and download files that have been shared in a chat.

VIDEO CONFERENCING
MEET FACE-TO-FACE IN HD VIDEO WITH ANYONE, FROM ANYWHERE

View meeting participants, send chats and take notes that can be shared with attendees via email.

Record meetings with AI transcription for reference later or to share with those unable to attend.

Lock meetings for an extra layer of security. No one will be able to enter your meeting without permission.

Access advanced, security settings, virtual backgrounds, and more.

Use a headset and a high-quality camera for the best experience!

Mute/unmute, hop on camera, share your screen, give a thumbs up, clap, or other emoji to let the presenter know your thoughts about topic.
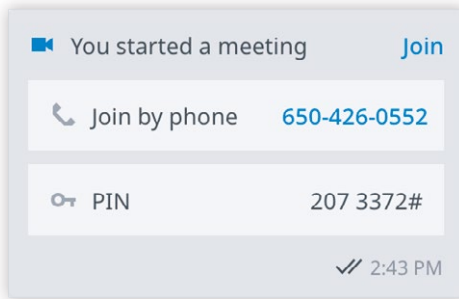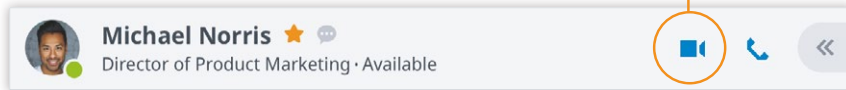
Annotate on the screen what you are speaking about - available for both presenter and attendees

VIDEO CONFERENCING
MEET FACE-TO-FACE IN HD VIDEO WITH ANYONE, FROM ANYWHERE.

Start a video conference

From a direct conversation or channel, select

Michael Norris ★ 💬
Director of Product Marketing · Available

📹 You started a meeting   **Join**

📞 Join by phone   650-426-0552

🔑 PIN   207 3372#

✓/ 2:43 PM

From the meeting tab, you can:

Select "Start my meeting" or join a meeting

Download MEET Mobile App

Integrate your Outlook® or Google® calendar so you can easily start and schedule meetings directly from your work calendar.
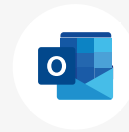
Your administrator will need to enable this.
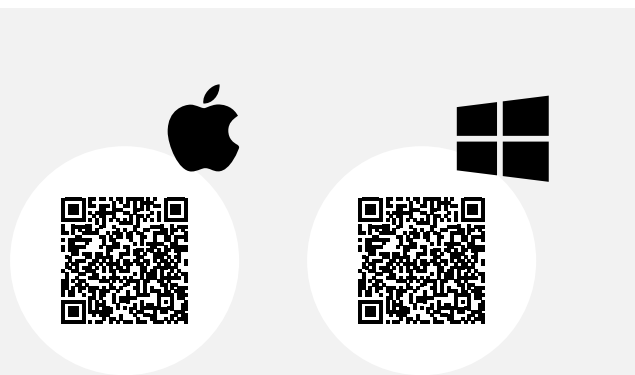[Learn more here for Windows](#)
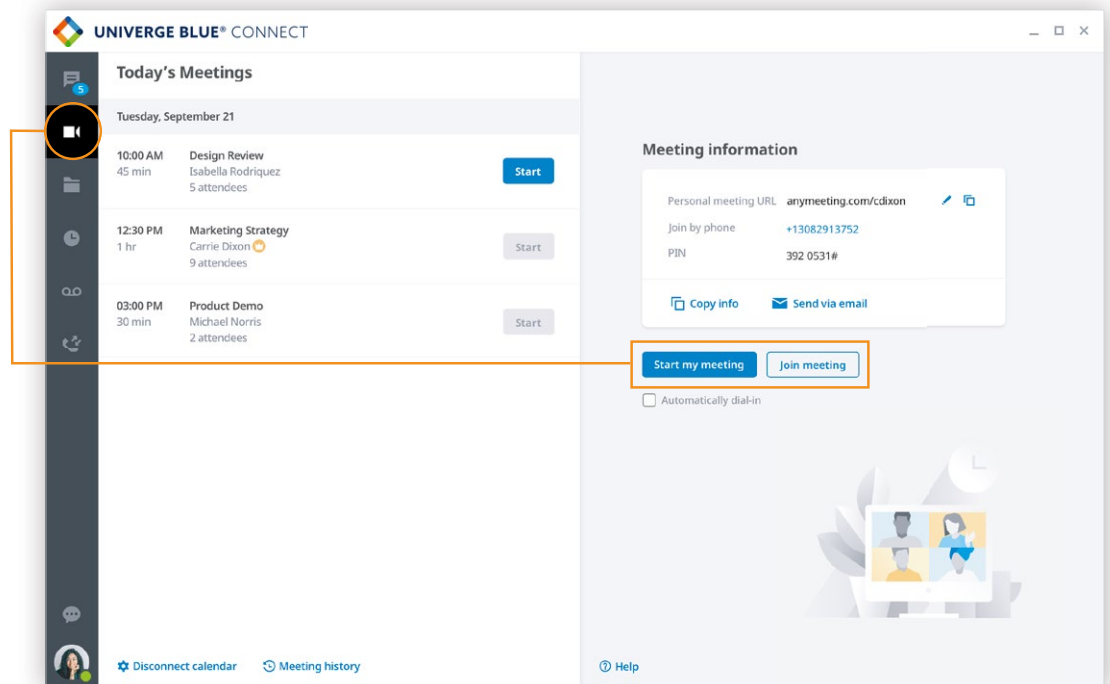[Learn more here for Mac](#)

Download the [CONNECT Chrome Extension](#) to start and schedule meetings from your Google calendar, and click-to-call from your Chrome browser.

UNIVERGE BLUE® CONNECT

Today's Meetings

Tuesday, September 21

10:00 AM 45 min	Design Review Isabella Rodriquez 5 attendees	**Start**
12:30 PM 1 hr	Marketing Strategy Carrie Dixon 9 attendees	Start
03:00 PM 30 min	Product Demo Michael Norris 2 attendees	Start

Meeting information

Personal meeting URL   anymeeting.com/cdixon
Join by phone   +13082913752
PIN   392 0531#

📋 Copy info   ✉ Send via email

Start my meeting   **Join meeting**

☐ Automatically dial-in

⚙ Disconnect calendar   🕐 Meeting history   ? Help

FILE SHARING*

For a better collaboration experience, use UNIVERGE BLUE SHARE to access, manage, store and share files safely and securely with anyone inside or outside your organization.

*Available for UNIVERGE BLUE CONNECT PRO and PRO PLUS licenses only. Also available in Bridge

Download SHARE Desktop App

Scan the QR code or download from the iOS or Android Store.

View recent files

Access Favorite files and folders

Upload, organize and store files

Access, share and manage files

UNIVERGE BLUE® CONNECT

UNIVERGE BLUE® SHARE   Recents   Favorites   My SecuriSync   •••

Search for a file or folder

My SecuriSync > Documents

↑ UPLOAD   + CREATE FOLDER   🗑 SHOW DELETED   •••

Sort by name ∧

Backup feature launch   SHARE   •••

Buying Criteria   SHARE   •••

Content base campaign   SHARE   •••

Emails   SHARE   •••

Files
Shared by you with 1 user and via weblink   SHARE   •••

V1
Shared via weblink   SHARE   •••

CALLING

Place, receive and manage calls in two ways

❯ Softphone mode: Use computer speakers and microphone for calls (can use Bluetooth headset or headphones)

❯ Call Controller mode*: Use hardware (desk phone) for calls

Application mode

◉ **Softphone** — Telephone calls made over the Internet use a computer, rather than dedicated hardware

◯ **Call Controller** — Telephone calls made over the Internet use a hardware phone

Calling features vary based on calling mode*

FEATURE/ APP MODE	PLACE A CALL	RECEIVE A CALL	3-WAY CALLING	MUTE/ UNMUTE	HOLD	DTMF	CALL FLIP	CALL PARK	TRANSFER	END CALL
Call Controller	●	Desk Phone	●	Desk Phone	Desk Phone	Desk Phone	●	●	●	●
Softphone	●	●	●	●	●	●	●	●	●	●

Place calls and view contacts

Place calls to internal and external contacts, search and view company contacts at-a-glance, and switch between pre-defined filters to manage calls.
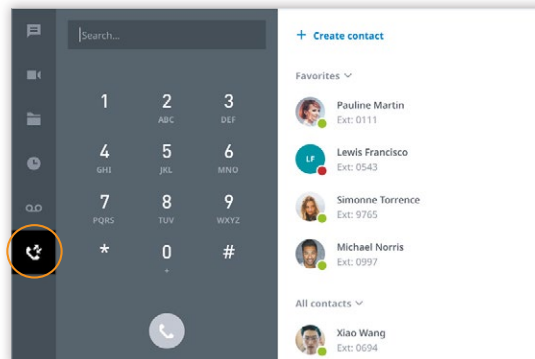
* Not available on BRIDGE

Place calls from chat

Select to call someone from a 1:1 chat or from a contact card
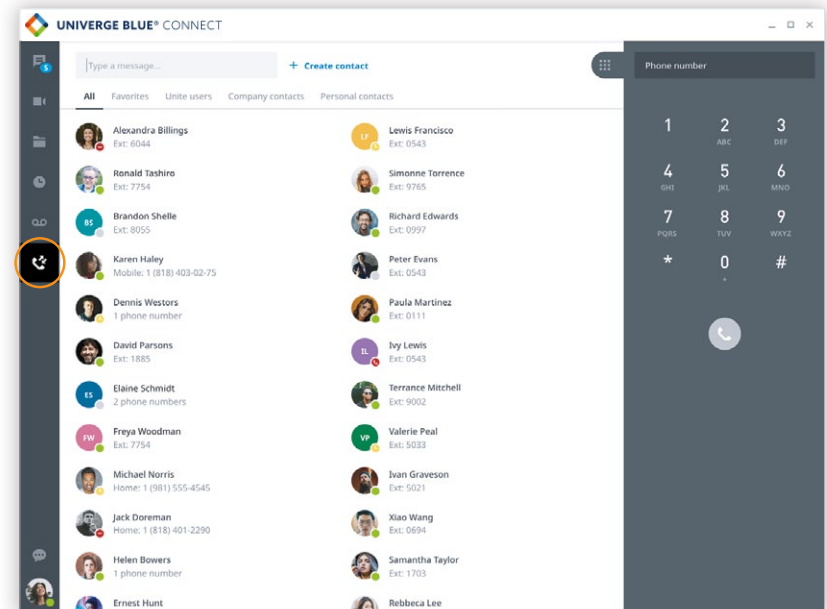
MOBILE APP

Take your work with you, wherever you go

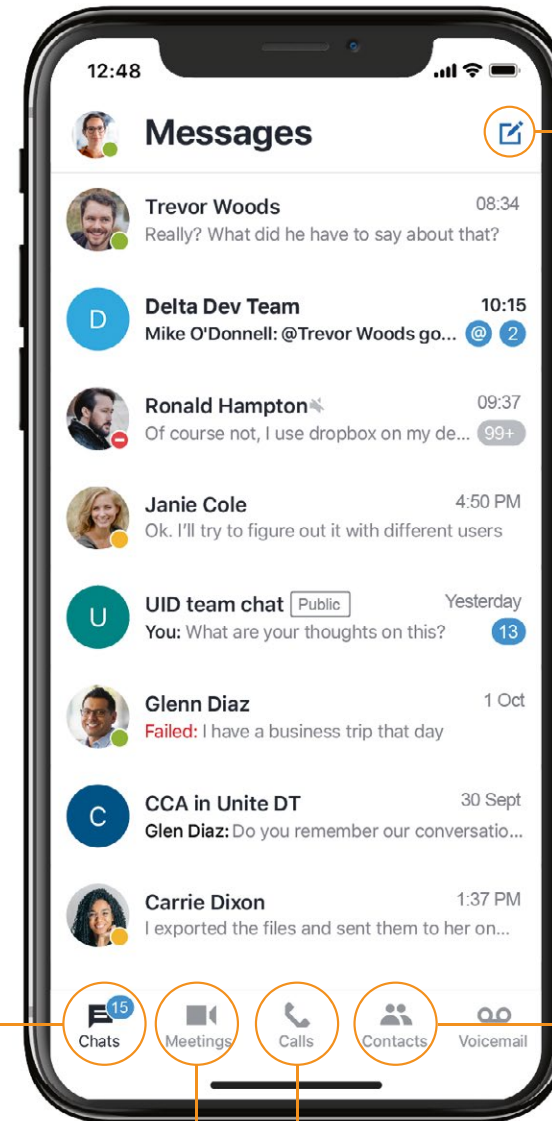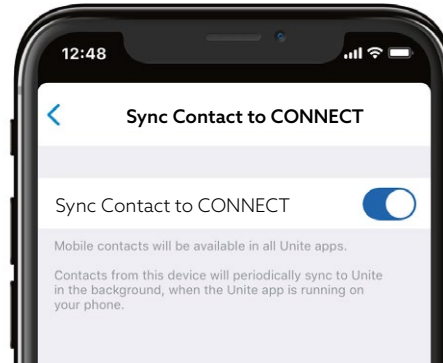Call, chat, meet and collaborate from your mobile device with the UNIVERGE BLUE CONNECT mobile application.

📣 All messages sync across desktop and mobile apps!

Contact sync

Sync contacts from your personal device to your CONNECT desktop and mobile applications.

*Business SMS must be enabled by admin. Business SMS is only available in North America.
**Users will need to download UNIVERGE BLUE MEET mobile app.

12:48

Sync Contact to CONNECT

Sync Contact to CONNECT 🔵

Mobile contacts will be available in all Unite apps.

Contacts from this device will periodically sync to Unite in the background, when the Unite app is running on your phone.

12:48

Messages

Trevor Woods 08:34
Really? What did he have to say about that?

Delta Dev Team 10:15
Mike O'Donnell: @Trevor Woods go... @ 2

Ronald Hampton 09:37
Of course not, I use dropbox on my de... 99+

Janie Cole 4:50 PM
Ok. I'll try to figure out it with different users

UID team chat Public Yesterday
You: What are your thoughts on this? 13

Glenn Diaz 1 Oct
Failed: I have a business trip that day

CCA in Unite DT 30 Sept
Glen Diaz: Do you remember our conversatio...

Carrie Dixon 1:37 PM
I exported the files and sent them to her on...

Chats 15 | Meetings | Calls | Contacts | Voicemail

Start new messages
Create a new direct, channel or SMS message*

Contacts
View all company and personal contacts

Messaging
Communicate in real-time with Direct and Channel messaging

Meetings
Host and join meetings **

Calls
Use your business phone number to place, receive and manage calls
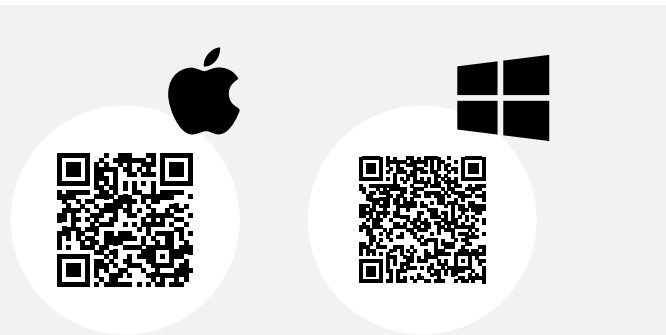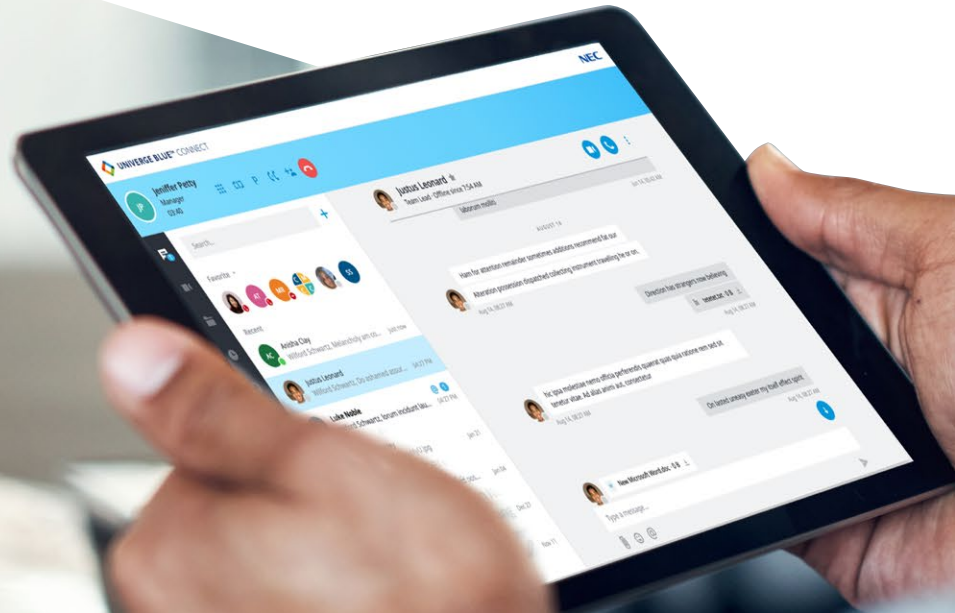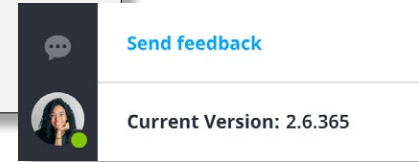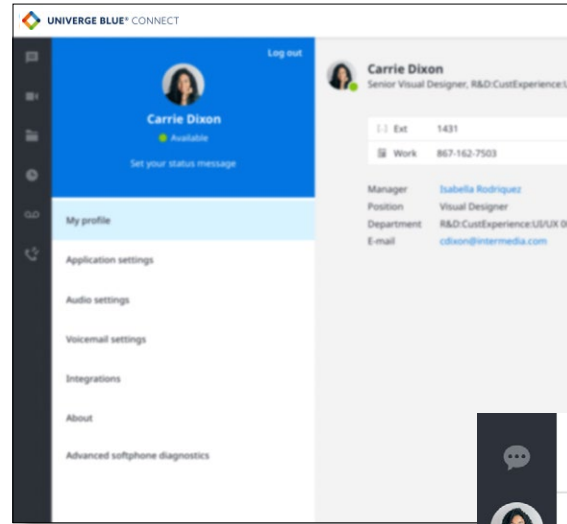
Download Mobile App

UNIVERGE BLUE® CONNECT

Send us your feedback:

Are you enjoying UNIVERGE BLUE CONNECT?
Is there room for improvement? Let us know!

OVER
$26 BILLION
REVENUE

#1

SMB & ENTERPRISE COMMS WORLDWIDE

LEADER IN
BIOMETRICS

TOP 100
GLOBAL INNOVATORS
(THOMSON REUTERS)

75 MILLION
GLOBAL USERS

GLOBAL 100
MOST SUSTAINABLE COMPANIES IN THE WORLD
(CORPORATE KNIGHTS)

4,000+
CHANNEL
PARTNERS

125+
COUNTRIES

RECOGNIZED AS A LEADER
BY FROST & SULLIVAN IN ENTERPRISE COMMUNICATIONS TRANSFORMATION

107,000
TEAM MEMBERS
WORLDWIDE

About NEC Corporation – NEC Corporation is a leader in the integration of IT and network technologies that benefit businesses and people around the world. By providing a combination of products and solutions that cross utilize the company's experience and global resources, NEC's advanced technologies meet the complex and ever-changing needs of its customers. NEC brings more than 120 years of expertise in technological innovation to empower people, businesses and society.

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